



Camp Reminders

- Photo identification is required each day for the adult picking up the camper
 - Please provide a lunch for each full day camp
 - Campers will be inside and outside please provide sun block
 - It is recommended campers carry a reusable water bottle each day
 - Campers should wear closed-toed shoes
 - Please provide your child with snacks if they require special dietary needs
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Cancellation and Rescheduling Policy

Rescheduling

Topic and date changes for Zoo Camps must be made in writing by emailing ajohns@lincolnzoo.org or by stopping by the Zoo offices by May 1, 2013.

Cancellations

Due to the high demand for camp spaces, all sales are considered final. Guests who provide a written notice of cancellation to ajohns@lincolnzoo.org or stop by the Zoo offices on or before May 1st will receive a refund. Lincoln Children's Zoo reserves the right to cancel any program due to minimum enrollment, inclement weather or unforeseen circumstances, in which case a full refund will be issued. Cancellations are official upon receipt of confirmation from Lincoln Children's Zoo.

Behavioral Issues

Behavioral issues will be dealt with using a three-step policy.

First incident - Discuss negative behavior and child sits out of one activity

Second incident - Parent/Guardian is called to discuss incident

Third incident - Child is removed from camp (no refund will be issued)